







Drop Ship



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Introduction

Do you have an online store? Do you want to increase your sales without any risk? If yes, then dropship will be ideal for you.

With a massive shift in the marketplace and more online shoppers than ever before JVL have added dropship to our ever-growing list of services we already offer, providing you, our customers with more flexibility and tailored services to suit your needs. Why not take advantage of this service by listing our products on your online shop without the need to purchase or hold stock up front. All orders you receive will then be delivered direct to your customer straight from our warehouse.

Welcome to the world of easy selling.



Step by Step Guide

Step 1

Ask for a list of available dropship products and prices from your account manager or direct from head office. If you do not have an account with us, we can set one up.

Step 2

List these products on your online store. If you require images or features and benefits please ask and these can be provided.

Step 3

Sit back, relax and wait for the orders to come in.

Step 4

Send the order(s) to us on the spreadsheet order form provided. We will then process your order and dispatch these direct to your customer.



Benefits of Dropship

- ✓ No need to order and pay for stock upfront
- ✓ No need to store stock whilst waiting for the orders to come in
- ✓ No risk holding stock that may not sell/slow selling
- ✓ No need to think about mail order packaging
- ✓ No need to think about carriers to deliver the goods



Dropship Pricing

All prices quoted include the product, mail order packaging and delivery, excluding VAT.

Surcharges will apply to orders being delivered to highlands, islands and ROI. Where this is the case please request the price before placing the order, a full list of surcharge zones can be provided upon request.

All orders will be dispatched within one working day and delivered on a three working day delivery service. If you require all your orders to be delivered via an express service please ask for delivery surcharges prior to your account being set up.



Dropship Terms

- Payment is required when the order is placed with JVL, credit accounts maybe available on request.
- If your customer receives the item damaged, please email **customerservice@jvl.co.uk** and provide images of the damaged item within five days of the order being received by the customer, appropriate action will then be taken to resolve.
- If your customer has advised the item has not arrived, please email **customerservice@jvl.co.uk** within 14 days of the order being placed with JVL, appropriate action will then be taken to resolve.
- If you have any queries in relation to the orders you have placed please email **customerservice@jvl.co.uk** and we will respond within 24 hours (excluding weekends).
- If your customer no longer requires the item, we will accept returns within 30 days. All returns must be in their original, unused condition with all product packaging intact. We will not fund the cost of the return. Please email **customerservice@jvl.co.uk** with the tracking number of the return so we can allocate the refund to your account when the item has been received and checked.
- We can't accept any returns of products that have been personalised, unless faulty. We reserve the right to refuse inappropriate language, branding or offensive messages. Further T&Cs apply, for personalised items, these will be sent with all enquiries.

